
Health and Social Care Scrutiny Board (5)
Cabinet Member for Adult Services

13th September 2017
5th October 2017

Name of Cabinet Member:

Cabinet Member for Adult Services – Councillor F. Abbott

Director Approving Submission of the Report:

Deputy Chief Executive (People)

Ward(s) affected:

All

Title:

Adult Social Care Annual Report 2016/17 (Local Account)

Is this a key decision?

No.

This is a report of performance for 2016/17 and no recommendations are made that have significant financial or service implications.

Executive Summary:

The Adult Social Care Annual Report 2016/17 (Local Account) describes the performance of Adult Social Care and the progress made against the priorities for the year and specifically considers examples of the operational activities to support service users and carers under the ten themes of the Adult Social Care Vision.

Although there is not a statutory requirement to produce an annual report, it is considered good practice as it provides an opportunity to be open and transparent about the successes and challenges facing Adult Social Care and to show what is being done to improve outcomes for those that come into contact with Adult Social Care. The production of an annual report is part of the Local Government Association's (LGA) approach to Sector Led Improvement, launched in 2011. This approach was launched following the removal of national targets and assessments for Adult Social Care.

The production of the 2016/17 report has drawn on the pool of feedback and information that was gathered over the year from a range of sources including social care staff, Partnership Boards, Adult Social Care Stakeholder Reference Group, providers and people that have been in contact with Adult Social Care. As a departure from previous years this report is aligned around the Adult Social Care values and principles as a mechanism of demonstrating what we are doing in practice to deliver what we sign up to strategically.

Additionally the feedback on readability and content from previous years has been noted and as a result the 2016/17 Annual Report is once again in a shorter format.

Recommendations:

1. Health and Social Care Scrutiny Board (5) is asked to:

- (i) Consider the report and submit any comments to Cabinet Member for their consideration on the content of the report

2. Cabinet Member is asked to:

- (i) Consider comments from the Health and Social Care Scrutiny Board (5)
- (ii) Approve the Adult Social Care Annual Report 2016/17 (Local Account)

List of Appendices included:

Appendix One - Adult Social Care Annual Report 2016/17 (Local Account)

Background papers:

None

Has it been or will it be considered by Scrutiny?

Yes – Health and Social Care Scrutiny Board (5) on 13th September 2017.

Has it been or will it be considered by any other Council Committee, Advisory Panel or other body?

No

Will this report go to Council?

No

Report title: Adult Social Care Annual Report 2016/17 (Local Account)

1. Context (or background)

- 1.1 The Local Government Association (LGA) launched its approach to Sector Led Improvement in 2011. This approach was launched following the removal of national targets and assessments with the aim of driving improvement through self-regulation, improvement and innovation. As part of this approach to Sector Led Improvement the expectation is that an Annual Report is produced by all local authorities with Adult Social Care responsibilities. The production of an Annual Report is not a statutory requirement, nor has any statutory guidance been issued by Central Government on its content or style.
- 1.2 The Annual Report describes the performance and achievements along with considering the challenges for Adult Social Care in Coventry. It is intended to provide assurance to the people of Coventry, Elected Members and partners, that Adult Social Care is delivering its objectives and is achieving positive outcomes for people in Coventry within the resources available.
- 1.3 In producing the report it is important that the Council understands whether the support offered to people is making a difference. The focus of Adult Social Care is to provide personal and practical support to help people live their lives by promoting their independence and wellbeing. We remain committed to providing personalised support at the earliest opportunity and supporting people in our communities who have the highest level of need. To address these priorities, the Annual Report is structured around the ten themes that contribute to the Adult Social Care vision and provides commentary on what has been done to make progress against each one of these.
- 1.4 The content of the Annual Report is informed by what people who come into contact with Adult Social Care tell us about the support they receive. A number of case studies and direct quotes have been used to demonstrate the impact that Adult Social Care, and its partner agencies, has on individuals and their families. Those who have commented on previous reports have consistently stated that case studies are an important aspect of the report, as they help to demonstrate positive outcomes for individuals and the difference it has made to their lives.
- 1.5 The Annual Report also identifies the key challenges for Adult Social Care and the key areas of activity that are being progressed. Although an annual report is produced it needs to be recognised that the work of Adult Social Care does not fit neatly within a twelve month period and delivery of the Adult Social Care vision through promoting independence and providing personalised care and support is very much ongoing. It also needs to be recognised that although this is an Adult Social Care report the successful delivery of Adult Social Care is increasingly intertwined with health services, and, as we progress, how support is brought together across health and adult social care to deliver positive outcomes will be an increasing focus.

2. Options considered and recommended proposal

- 2.1 An Annual Report provides the opportunity to evidence and communicate Adult Social Care's performance in an accessible and transparent way as part of an overall approach to Sector Led Improvement. It is therefore recommended that the Annual Report for 2016/17 is endorsed by Cabinet Member (Adult Services).

3. Consultation undertaken

- 3.1 The Annual Report for 2016/17 was not subject to specific consultation. The content has been drawn from feedback gathered from people who come into contact with Adult Social Care together with comments from other partner organisations and stakeholders in the city.

4. Timetable for implementing this decision

- 4.1 Once approved, the Annual Report will be published on the Council's internet pages and shared with partners and stakeholders

5. Comments from the Director of Finance and Corporate Services

5.1 Financial implications

Whilst there are no direct financial implications arising from the production of the report, the performance of Adult Social Care continues to be impacted by significant national budget reductions across all Council services.

5.2 Legal implications

There are no direct legal implications arising from the publication of the Annual Report.

The publication of the report is in accordance with the 2011 Department of Health recommendation that all local authorities' Adult Social Care directorates publish an Annual Report. This shows how the local authority performed against quality standards, and what plans have been agreed with local people for the future.

6. Other Implications

6.1 How will this contribute to achievement of the Council's key objectives / corporate priorities (corporate plan/scorecard) / organisational blueprint / Local Area Agreement (or Coventry Sustainable Community Strategy)?

This Annual Report demonstrates the progress of Adult Social Care in maintaining and improving outcomes for the population of Coventry. This progress contributes to the Council's objectives of citizens living longer, healthier, independent lives and contributes to the priorities in the Council Plan to protect the city's most vulnerable people.

6.2 How is risk being managed?

A range of risks are presented in the delivery of Adult Social Care services which are managed through the directorate and corporate risk registers.

6.3 What is the impact on the organisation?

There is no direct impact on the organisation.

6.4 Equalities / EIA

An Equalities Impact Assessment is not appropriate for this report. Equality Impact Assessments have been built into the development and delivery of work within Adult Social

Care. There has been a continued drive to embed equality and diversity within operational practice, commissioning plans and performance monitoring.

6.5 Implications for (or impact on) the environment

None

6.6 Implications for partner organisations?

There are no direct impacts for partner organisations. The Annual Report provides an overview of Adult Social Care's performance and provides assurance to partners that progress in being made.

Report author(s):

Name and job title:

Andrew Errington, Principle Social Worker
Mike Holden, Programme Delivery Manager

Directorate:

People

Tel and email contact:

Andrew Errington on (024 7683) 1542 or andrew.errington@coventry.gov.uk
Mike Holden on (024 7683) 2613 or michael.holden@coventry.gov.uk

Enquiries should be directed to the above people.

Contributor/approver name	Title	Directorate	Date doc sent out	Date response received or approved
Contributors:				
Pete Fahy	Director of Adult Services	People	14/07/2017	26/07/2017
Michelle Rose	Governance Services Officer	Place	14/07/2017	20/07/2017
Names of approvers for submission: (Officers and Members)				
Ewan Dewar	Finance Manager	Place	14/07/2017	14/07/2017
Janice White	Team Leader, Legal Services	Place	14/07/2017	31/07/2017
Gail Quinton	Executive Director	People	29/08/2017	29/08/17
Councillor F. Abbott	Cabinet Member (Adult Services)		29/08/2017	07/08/17

This report is published on the Council's website:

www.coventry.gov.uk/meetings

Appendices

Adult Social Care Annual Report Summary 2016/17 (Local Account)